

	<b>Johnson Space Center Policy Directive</b>	JPD No.: 1280.1
		Effective Date: July 18, 2007
		Expiration Date: July 18, 2012
		Formerly JPD 5335.1F

**Verify that this is the correct version before use**

Compliance is Mandatory

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## QUALITY POLICY

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**Responsible Office: Management Integration Office**

### **1. POLICY**

- a. The quality policy of the NASA Johnson Space Center (JSC) is to provide products and services that meet or exceed customer requirements for safety, performance, cost, and schedule.
- b. JSC establishes the JSC Quality Management System (QMS) to implement policy and requires that it be compliant with ANSI/ISO/ASQ Q9001, as determined by a third-party registrar, and with SAE AS9100 for work that is both critical and complex as defined by NPD 8730.5, as determined by a third-party registrar.

### **2. APPLICABILITY**

- a. The Quality Policy and the QMS shall apply to all JSC organizations, with the exception that the White Sands Test Facility shall maintain an independent quality management system with required certifications.
- b. The Quality Policy, the QMS, and required certifications shall apply to JSC suppliers and partners to the extent specified by their contracts or agreements, respectively.

### **3. AUTHORITY (All document citations are assumed to be the latest version unless otherwise noted.)**

NPD 1280.1, NASA Management System Policy

NPD 8730.5, NASA Quality Assurance Program Policy

Verify correct version before use at

<http://server-mpo.arc.nasa.gov/Services/CDMSDocs/Centers/JSC/Home.tml>.

**4. APPLICABLE DOCUMENTS (All document citations are assumed to be the latest version unless otherwise noted.)**

ANSI/ISO/ASQ Q9001-2000, American National Standard, "Quality Management Systems-requirements"

SAE AS9100, "Quality Systems-Aerospace-Model for Quality Assurance in Design, Development, Production, Installation and Servicing"

**5. RESPONSIBILITY**

- a. The Center Director establishes the Management Integration Office with the resources necessary to implement, operate, and improve the QMS and to maintain its registrations.
- b. Senior Management a) sets quality objectives; b) reviews the QMS at planned intervals to ensure its continuing suitability, adequacy, and effectiveness; and c) assesses opportunities for improvement and the need for change.
- c. Organizational Management implements the QMS by making it integral to the day-to-day work of the Center.

**6. DELEGATION OF AUTHORITY**

The Manager of the Management Integration Office shall:

- a. Serve as the Management Representative;
- b. Facilitate implementation, operation, and improvement of the QMS;
- c. Report its status to the Center Director; and
- d. Have the organizational authority to resolve quality system issues.

The Center Director delegates authority for approval of the Quality Manual and associated JSC Procedural Requirements (JPR) documents to the Manager, Management Integration Office.

**7. MEASUREMENT/VERIFICATION**

Policy performance and effectiveness shall be determined from measurements and trends characterizing the results of system audits, customer satisfaction, process performance, product conformance, and preventive and corrective actions.

**8. CANCELLATION/RECISION**

JPD 1280.1 cancels JPD 5335.1F.

*Original signed by:*

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Michael L. Coats  
Director

Distribution:  
JDMS